

From: Gary Heine/=TMS/Toyota.

Sent:4/17/2009 12:40 PM.

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Cc: [ - ]

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Subject: Fw: Toyota PQSS Executive Summary through April 11, 2009.

Regards,  
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----- Forwarded by Gary Heine/TMS/Toyota on 04/17/2009 12:39 PM -----

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04/17/2009 09:52 AM

To <greg\_bryan@toyota.com>

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Subject Toyota PQSS Executive Summary through April 11, 2009

Good afternoon,

Attached, please find the Toyota Quality Executive Summary report reflecting data from March 29, 2009 – April 11, 2009. The reporting site (<http://toyota.reports.buzzmetrics.com/main.asp>) has been updated with this latest information.

Toyota

4Runner Current Generation

- "Lunge" Issue
- Transmission Failure
- Sunroof Mechanism Rattle/Noise
- Driveline Clunk
- Brake Pad Replacement

Avalon Overall

- A/C Light Is Out

Camry Current Generation

- Power Loss While Driving

- VVT-I Oil Line Leak

#### Camry Previous Generation

- “Gurgling” Noise, Stripped Head Bolts
- Power Steering Pump

#### Camry Solara Overall

- Air Fuel Sensor
- OEM HID Headlights
- Plastic Undercarriage Parts

#### Corolla Current Generation

- EPS/Steering Issues
- RPMs Drop/Idle Issues
- Brake Problems/ “Glazed Rotors”
- Build Quality/Delivery Prep

#### Corolla Previous Generation

- Drivability Issues
- Hard Seats/Suspension

#### Highlander Hybrid Current Generation

- Steering Wandering

#### Highlander Current Generation

- Premature OEM Tire Wear
- Moonroof Noise

#### Highlander Hybrid Previous Generation

- Inverter Failure
- Vibration, Warning Lamps Illuminated

#### Land Cruiser Previous Generation

- Frame Rust

#### Matrix Current Generation

- Stereo Display and Button Malfunction
- Oil Leak from Bad Washer
- “Jerk” When Slowing Down

#### Matrix Previous Generation

- Headlights Will Not Work
- Catalytic Converter – Code P0420
- Transmission Slipping

#### Prius Current Generation

- A/C Mold or Smell Issue
- HID Problems
- Potential Brake Problems
- Coolant Control Valve/Cooling System
- MFD Failure
- “Unusual” Water Leak

#### RAV4 Current Generation

- VVT-I Oil Line Leak
- Roof Rack Rattles
- Intermittent No-Start Condition
- Valve Spring Problem
- Throttle “Sticks” in Wide-Open

#### Sequoia Current Generation

- Vibration at Highway Speeds

- Disappointed in NAV
- Seat Track/Bracket Rust

#### Sienna Current Generation

- Transaxle Replacement
- Excessive Tire Wear

#### Tacoma Current Generation

- Transmission Problems – Failures, Slipping, Surge
- Surface Rust on Frame
- Crankshaft Main Bearing
- Acceleration Vibration
- Idle/Low RPM Vibration
- Soft Brake Pedal

#### Tacoma Previous Generation

- Frame Rust

#### Tundra Current Generation

- Engine Problems
- Lug Nut, Bumper Rust
- Driveshaft/Vibrations
- No-Start
- Numerous Problems, Traded for F-150

#### Tundra Previous Generation

- Brake Booster Failure

#### Lexus

##### ES 330 Overall

- Power Mirror Motor

##### ES 350 Overall

- Camshaft Replacement
- Excessive Rattles
- Steering Wheel Shimmy
- Park to Reverse Shift Clunk

##### GS 430 Overall

- Door Sill

##### GX 470 Overall

- Transmission Slipping and Clunk

##### IS 250 Overall

- Recalls Performed
- Transmission Noise
- Sudden Acceleration
- Rough Shifting

##### IS 350 Overall

- Leak from A/C Housing
- Engine Rattle
- Head Gasket Leak
- Excessive Tire Leak

##### LS 430 Overall

- Parking Sensor Malfunction
- Steering Wheel Vibrations

##### LS 460 Overall

- Excessive Wind Noise

- Windshield Cracks
- Radiator Leak

RX 330 Overall

- Radiator Leak

RX 350 Overall

- Windows Rattle
- White Dust – Evaporator Core

RX 400h Overall

- Possible Mold in A/C System

Scion  
tC Overall

- Brake Pad and Caliper Replacement
- Paint Spots from Dealership

xA Overall

- Charcoal Canister

xB Overall

- Latch Rattle

xD Overall

- Steering Wheel Vibrations

Please let us know if you have any questions.

Thanks,  
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